

# Wellness Wednesday Financial Education Series

## FREQUENTLY ASKED QUESTIONS (FAQs)

### QUESTION 1: What is the Wellness Wednesday Financial Education series?

**ANSWER 1:** The Wellness Wednesday Financial Education series is the result of a partnership between the Department of Veteran Affairs and Prudential Financial to offer transitioning Service members (TSMs), Veterans, spouses, family members, and caregivers actionable information to improve their financial wellness. This series is offered the 3<sup>rd</sup> Wednesday of every month and provides participants with courses on important financial issues such as buying a home, paying for college, and planning for retirement. Participants also learn the building blocks of how to save, budget, and invest to help achieve financial wellness. After each course, participants may request a follow up one-on-one discussion with a financial advisor to address their specific questions.

### QUESTION 2: Who is eligible to participate in the Wellness Wednesday Financial Education series?

**ANSWER 2:** TSMs, Veterans, spouses, family members and caregivers are always welcome.

### QUESTION 3: Can I forward a Wellness Wednesday Financial Education series invitation to a friend or family member?

**ANSWER 3:** Yes, please feel free to share the invitation with others. You may also “add a guest” when you register for a course.

### QUESTION 4: Is there a cost to participate in a Wellness Wednesday Financial Education course?

**ANSWER 4:** No, there is no cost to participate in the Wellness Wednesday Financial Education series or to have a one-on-one conversation with a financial advisor.

### QUESTION 5: Will I be able to have my personal financial questions addressed by an expert?

**ANSWER 5:** Yes, when you register for a Wellness Wednesday Financial Education course, you may request a complimentary one-on-one session with a Prudential Financial advisor who will answer your questions.

### QUESTION 6: Does VA endorse or recommend that participants use Prudential Financial services or products?

**ANSWER 6:** No, these courses are offered for informational purposes only. VA neither endorses nor officially sanctions the products nor Prudential, nor has it performed due diligence concerning such products or institution.

### QUESTION 7: How can I register for a Wellness Wednesday Financial Education course?

**ANSWER 7:** The process is quick and easy.

- Register at <http://www.prudential.com/VBAOTED> or call us at 844-592-8993.
- Please note that if you register at least 24 hours before a course, you will receive a confirmation email with the event details, including the date, time, and course slides.

### QUESTION 8: Am I limited in the number of Wellness Wednesday Financial Education events I can participate in?

**ANSWER 8:** No, we encourage you to join us as much as needed to build your financial wellness.

### QUESTION 9: If I'm unable to participate in a course, will I be able to watch the presentation at another time?

**ANSWER 9:** Unfortunately, no. Requirements of the Securities and Exchange Commission do not allow us to record the courses for future viewing. So, we highly encourage you to visit the Financial Wellness website to register for a course that fits your schedule and to review all of the financial management resources available to you. [Click here to visit the Financial Wellness website.](#)

### QUESTION 10: What other financial wellness resources does the VA offer?

**ANSWER 10:** The VA's Financial Literacy website provides additional resources to help improve your financial health, protect your identity, and determine your eligibility for VA benefits. [Click here to visit the Financial Literacy website.](#)